

Mike Gizdov

www.atanasgizdov.com
atanasgizdov@gmail.com

Summary

My name is Mike and I am the best hiring decision your company will make this year.

As an accomplished Software Engineer and Technical Program Manager with over 12 years of experience, I am confident that I will be a valuable addition to your team. Throughout my career at some of the world's top tech companies, I have successfully delivered numerous multi-million dollar projects from concept to launch, thanks to my unique blend of technical skills, program management expertise and industry experience. In short, if you need a critical technical initiative delivered at the highest quality while meeting aggressive deadlines and aligning cross-functional teams, I'm the person for the job.

I am excited for the opportunity to join your team and contribute to your company's success

Education

GRADUATE CERTIFICATE IN FULL STACK WEB DEVELOPMENT – HARVARD EXTENSION **Dec 2020**

- Achieved a GPA of 3.8 in the Graduate Back End Web Development program

MBA WITH A MAJOR IN COMPUTER SCIENCE – BENTLEY UNIVERSITY **May 2017**

- Graduated with a GPA of 3.7 in the Master of Business Administration program with a Major in Computer Science
- Awarded the prestigious President's scholarship for demonstrating great potential and leadership qualities

BACHELOR OF SCIENCE IN ECONOMICS AND MATHEMATICS – THE UNIVERSITY OF MASSACHUSETTS AMHERST **May 2012**

- Completed a Bachelor of Science in Economics and Mathematics
- Minors in Computer Science and Psychology
- Graduated with academic honors, earning a spot on the dean's list, an honor reserved for only 11% of students

Professional Experience

FACEBOOK - SENIOR TECHNICAL PROGRAM MANAGER; LEAD – DATA PRIVACY **MARCH 2022- PRESENT**

- Leading the Core Data Privacy team in building a suite of privacy technologies to enable automatic data enforcement for 2 billion+ transactions per minute and ensuring compliance with key government and privacy regulations
- Achieved a 75% reduction in cost-of-compliance for time-sensitive regulations in just one year, saving the company approximately \$250 million in potential fines
- Define, measure and drive cross-functional programs to deliver end-to-end privacy solutions in a fast-paced environment
- Develop and execute strategic roadmaps, define requirements and create metrics to ensure successful and on-time delivery of program objectives
- Proactively identify and address cross-functional risks and dependencies, enabling multiple programs to run fluidly in parallel
- Serving as technical lead for several infrastructure and privacy teams, influencing privacy strategy by identifying technical gaps and proposing solutions
- Built strong relationships with partners, customers and stakeholders through effective communication and leadership skills
- Cultivate a culture of continuous improvement by embracing a "fail fast" approach and using lessons learned to improve processes and outcomes
- Mentor and coach a team of TPM's in their professional development and growth

AKAMAI - SENIOR TECHNICAL PROGRAM MANAGER - EDGE INFRASTRUCTURE **AUGUST 2018 – MARCH 2022**

- Collaborated with Engineering leads and Architects to design and implement key technical projects and programs within Akamai's Edge Technology group, supporting the intelligent Edge platform of over 500,000 servers
- Delivered a complete re-architecture of the Edge Caching technology, resulting in a 45% decrease in congestion-based incidents, 70% reduction in config-based deployment issues and increased overall eviction performance of the platform by 12%
- Led cross-functional teams to define program requirements, milestones, priorities and overall scope, including the development of roadmaps and strategy
- Defined and tracked key performance indicators (KPIs) at the platform and server level, establishing service level agreements (SLAs) for new and existing products
- Proactively identified and analyzed complex infrastructure problems and recommended solutions to improve performance and scalability
- Achieved Scrum Alliance certification as a Technical Product/Program owner

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AKAMAI - TECHNICAL PROGRAM MANAGER – INTERNAL TOOLS

APRIL 2017 - AUGUST 2018

- Drove development of internal tools within Akamai's Edge Tooling team, a toolset used by Akamai's 10,000 DevOps and NOCC engineers. Strong structure and program management resulted in 22% faster ticket turnaround for critical bugs and 30% increase of feature development velocity within the first 12 months
- Delivered monthly reports to Engineering senior leadership on key metrics, including tool health and performance, feature and bug burndown, risks and opportunities and led discussions on strategic improvements
- Actively develop features and new tools within a Python/Flask/PostgreSQL stack at approximately ~30% of time
- Collaborate with a diverse, international Development team to ensure excellence across all Akamai service regions
- Continuously identified areas of architectural improvement and proactively suggested and implemented solutions
- Build and maintain strong relationships with stakeholders to ensure alignment and buy-in on programs and features

CVENT - TECHNICAL PROGRAM MANAGER

AUGUST 2014 - APRIL 2017

- Lead the Lanyon Passkey Engineering team and drive success by owning the product development strategy and lifecycle in a fast-paced Agile Environment
- Own the Engineering backlog and release schedule, prioritizing development goals into sprints, feature releases and roadmaps
- Successfully implemented a complete overhaul of the team's release process, resulting in a 12% revenue increase year over year and a 10% customer satisfaction bump
- Manage and prioritize competing demands between customer requests, bug fixes and new feature development
- Exemplify strong process leadership, leading the development team of 21 Dev/QA through a transformation from waterfall to true Scrum, maintaining 90% spring delivery during the transition
- Collaborate closely with cross-functional teams, including Product management, Customer support and UX, to ensure alignment and timely delivery of features
- Posses deep expertise in JIRA and serve as the owner of the Dev JIRA instance, including all workflows and configurations

CVENT - QA AUTOMATION ENGINEER

APRIL 2013 – AUGUST 2014

- Improved software quality by developing Java-based testing suites and leveraging the Cucumber automation framework
- Reduced production issues in JSON API applications by 30% and deployment issues by 75%
- Demonstrate excellent technical and communication skills, collaborating with Architects to ensure quality across the platform
- Led successful implementation of company-wide application monitoring software, New Relic, resulting in the detection and correction of over 1000 production errors in the first 3 months
- Integrated Google Analytics into software stack to understand customer usage patterns, enabling data-driven development decisions

LIBERTY MUTUAL – BUSINESS SYSTEMS ENGINEER

MAY 2012 – APRIL 2013

- Developed and maintained business applications for generating sales team compensation reports with 99.9% accuracy
- Performed regular database maintenance and support for an 11g Oracle stack, ensuring data integrity and availability
- Demonstrated strong problem-solving skills as a member of the Production support team, promptly delivering time-sensitive solutions to prevent customer disruptions
- Collaborated effectively with business teams to ensure successful delivery of reports and enable successful data analysis for future reports

Skills

Technical skills:

Python, Flask, Django, Java, Cucumber, JavaScript, jQuery, PostgreSQL, Oracle, Vue.js, PHP (Facebook Hack), PHP (Laravel/Composer), Web Servers (Apache, nginx), Git, Perforce, SVN, Full Stack Software engineer, Back End Web engineer, Front End Web engineer, System Design, System architecture

Program Management and Leadership Skills:

Roadmap development, Data Privacy, On-time project delivery, Risk mitigation, Stakeholder management, Cross-functional alignment, Strong Leadership, JIRA, Confluence, User Story Writing, Scrum

Portfolio

Available on my website @ <https://atanasgizdov.com/>